



Laser Marking Technologies, LLC

Instructions to Fix Windows 10 1709 Update

Note: If you are getting a MFC Application error or issues with your software running after a windows 10 1709 update please follow the steps below. This update is only for Windows 10 – 64 bit operating system users that have LaserMark 2.7.0 or newer.

Download Link:

<https://www.dropbox.com/sh/66g4zpeehz8lhab/AAANIUspdDciU6kq2Z3LRvFqa?dl=0>

- Step 1 Copy the Laser Mark software folder from the download link and paste it into the main C:\ Drive.
- Step 2 Right click on the newly copied Laser Mark folder and select properties. Uncheck the Read-only under Attribute and click apply and then click ok.
- Step 3 Then go into the LaserMark folder and right click on the Laser Mark 2.exe application and select properties. Then select the compatibility tab and select change settings for all users. Then select/enable “run this program as an administrator” and select ok.
- Step 4 Create a new shortcut to the desktop.

Note: These next steps will restore customer’s specific parameters.

- Step 5 Go to your original copy of software which is normally called Laser Mark 2.x.x. and is normally located in the C:\Program Files (x86). Once inside this folder you are going to copy your original settings.
- Step 6 Copy the folders called “Param” & “res” and copy the EZCAD.CFG file.
- Step 7 Once the folder/files have been copied from step 6, then paste these folders and file into your new software folder (Laser Mark 2) which should be locate in the C:\. It will ask you if you want to overwrite files and you want to say “Replace the files in the destination”.
- Step 8 Copy the files called “markcfg0 though markcfg7”, “MarkZ.par”, “home.par” & “RotaryMark.par” from the folder called plug inside the original copy of software.
- Step 9 Once you have copied the files from step 8 then paste these files into your new software “plug” folder.

- Step 10 **INSTALL / UPDATE DRIVER: PLUG IN THE USB CORD AND TURN MACHINE ON. GO TO DEVICE MANAGER AND RIGHT CLICK ON THE**

**1101 W. SANILAC ROAD, CARO, MI 48723
866.799.0199 www.lasermarktech.com**



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UNSPECIFIED DEVICE AND CLICK UPDATE DEVICES. THE DRIVER IS LOCATED IN A FOLDER CALLED "DRIVER" INSIDE THE LASER SOFTWARE FOLDER THAT WAS PLACE IN THE C: DRIVE.

Note: *After installing this update and you still have an issue or concern please email techsupport@lmtgrp.com*